

FROM Robert Samuel White
TO [Volunteer Services Lead]
DATE March 1, 2025, 10:07 PM PT
SUBJECT **Re: Work Schedule**
DOCUMENT 01JNAM0E3RRXDZ8TX45JFQ708D

Hey [Volunteer Services Lead],

After I asked [Park staff] about scheduling, the conversation spiraled into him repeatedly telling me that rangers are here to help and that if I can't finish my work, I should ask them. He came back to that point several times over the next hour.

This is the pattern I'm talking about.

I asked a simple logistical question because I know from experience guests don't always leave until 1, and that if I start work at 11, I may be sitting around for two hours. I adapted my schedule at Tugman because of this. I just wanted to know if that same flexibility existed here in this environment.

I'm tired of feeling like I'm the problem because I can't get straightforward answers and then I have to email you about it because I need to get that straightforward answer from you. I am not the problem in this equation. I have had zero issues with guests and volunteers my entire time here. I had zero problems at Tugman. That says something.

Sam